

Capture, manage, deliver and preserve the documents and processes that drive your business with docHarbor.



Who We Are

docHarbor[®] is a division of Anacomp[®], Inc. Anacomp was founded in 1968. Not long ago, ours was an industry defined by capturing and archiving documents, later re-defined by managing, efficiently distributing and securing them in an environment made more challenging by more stringent regulations and the need for higher levels of compliance. Now, we are in the business of offering solutions as a service in which document management is an integral part of the business process.

How We Serve

docHarbor serves medium to large companies with business problems like these...

- Inefficient access to thousands of paper or digital documents in different locations in the enterprise
- Limited IT resources, time and up-front capital for building a document and process management solution
- Long-term document storage that doesn't comply with relevant regulations or offer a disaster recovery option
- High print and mail costs from printing diverse mainframe and other print stream formats instead of directly exporting them to an electronic archive
- Documents that must be output to different media like CD, DVD, tape or microfilm/fiche
- Data in diverse legacy systems requiring reporting analysis, organization and distribution throughout the extended enterprise
- Streamlining and integrating access to supporting documentation is key to managing your core business applications, such as linking invoice documents to financial systems
- A need to improve internal business processes with minimal disruption to business operations and internal budgets

What We Do

docHarbor offers an ideal combination of document and business process management solutions as a service. Since managing your documents and processes is our business, we free you up from the hassles associated with document management and allow you to get back to your business; with increased process improvements. docHarbor allows you to outsource document preparation, scanning, indexing, process management and storage to our professional services team. Then access electronic documents online via the Internet with our proven track record for rapid implementation, predictable price and performance, and powerful return on investment.

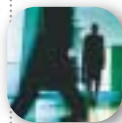
Delivering on our promise of excellence, docHarbor Solutions-as-a-Service offers – docHarbor Capture, docHarbor Online, docHarbor Business Process Management and docHarbor Archive – all supported by docHarbor Professional Services.



docHarbor Capture provides document preparation, scanning, indexing and conversion services. Fulfilling immediate and long-term document capture needs for digital, paper and film-based applications, docHarbor accommodates high-volume requirements and back-file conversions.



docHarbor Online features a robust web presentment and storage solution for managing information in today's web-enabled enterprise. Online offers a scalable suite of content management technologies, including document management, report mining and compliance support capabilities.



docHarbor Business Process Management solutions help organizations improve agility, reduce operational costs, and improve processes across departmental lines. This allows you to process documents in a standardized way for the creation, management, deployment, and optimization of both human-centric and automated workflows.



docHarbor Archive offers document and image output and management solutions to digital and analog media, maintaining and retrieving documents on-site or off-site for security and business continuity.

New Service: docHarbor for Salesforce.com[®]

Save time...literally with docHarbor for Salesforce.com. docHarbor "plugs in" to Salesforce.com, allowing information stored on docHarbor Online to be easily viewed without ever leaving Salesforce.

docHarbor captures and transforms all your paper documents into digital form. Richer and quicker customer interactions can now take place because documents such as customer correspondence, invoices, contracts, sales orders, inventory reports, and shipping forms can be immediately retrieved from the appropriate page within Salesforce.

News

- Anacomp Names Howard Dratler as Chief Executive Officer
- docHarbor Keeps Current with Regulatory Compliance
- docHarbor Commitments to Accessibility and Universal Design
- docHarbor Announces docHarbor for Salesforce.com
- Anacomp Acquires Imaging Acceptance Corporation
- docHarbor Provides Security You Can Count On
- docHarbor Prepares You for Natural Disasters
- docHarbor Wins Contract for the County of San Diego
- docHarbor Takes Scanning Beyond the Paperless Office
- docHarbor Supports Web Services





Testimonials

We [County of San Diego] are delighted to partner with Anacomp for the capture, management, delivery and preservation of important county records with the utmost focus on quality, security and privacy. This contract fulfills our immediate and long-term document capture needs for digital, paper and film-based records and accommodates our high-volume, back-file conversions requirements as well.

— County of San Diego

Conseco netted an ROI of \$410,000 in year one [with docHarbor]. Not only did it dramatically downsize its Chicago Print Center operation by printing 17 million fewer pages but it also radically cut mailing and distribution costs. Conseco's internal business operations are also more efficient. For instance, using the web portal to access data in the docHarbor archive, over 4,000 Conseco Bankers Life and Casualty salespeople retrieve commission statements online up to four days faster than in the past.

— Conseco, Inc.



A Focused Partner

Document and process management is docHarbor's core mission. We've developed best practices and technologies to provide unparalleled responsiveness, but we also adapt to our customers' existing processes and long-term business strategies. We deploy our services in weeks, host your solution on our premises or yours, or offer it under our brand or rebranded under yours. With a solution this agile and customizable, there should be no comparison.

Customer Satisfaction

We know our process works due to our constant measuring of key implementation components; including open communications and the high marks we receive. All of our docHarbor Project Managers are Project Management Professional (PMP®) certified, and docHarbor conversion and document management professionals are CompTIA® CDIA+ certified document management architects. There are no better qualifications in the industry.

Our satisfaction survey covers the following aspects of our implementation process: Project Management, Technical Expertise, Communications, Issue Resolution, Execution and Deliverables. Recent statistics from project surveys shows each of the categories averaging 4.5 or higher and our overall average exceeds the 4.0 goal by an impressive 4.56 rating. Our high survey ratings, coupled with customer testimonials, are not only a testament to our proven implementation success formula, but to the dedication and results that our customers benefit from when they choose docHarbor for their online document storage and retrieval needs.

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meet our web host, Dee.
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