



News Brief *Summer 2007*

Who We Are

docHarbor[®] is a division of Anacomp[®], Inc. Anacomp was founded in 1968. Not long ago, ours was an industry defined by capturing and archiving documents, later re-defined by managing, efficiently distributing and securing them in an environment made more challenging by more stringent regulations and the need for higher levels of compliance. Now, we offer solutions as a service in which enterprise information capture is an integral part of the business process.

How We Serve

docHarbor serves medium to large companies with business problems like these...

- Inefficient access to thousands of paper or digital documents in different locations in the enterprise
- Limited IT resources, time and up-front capital for building a document and process management solution
- Long-term document storage that doesn't comply with relevant regulations or offer a disaster recovery option
- High print and mail costs from printing diverse mainframe and other print stream formats instead of directly exporting them to an electronic archive
- Documents that must be output to different media like CD, DVD, tape or microfilm/fiche
- Data in diverse legacy systems requiring reporting analysis, organization and distribution throughout the extended enterprise
- Streamlining and integrating access to supporting documentation is key to managing your core business applications, such as linking invoice documents to financial systems
- A need to improve internal business processes with minimal disruption to business operations and internal budgets

What We Do

docHarbor offers an ideal combination of document and business process management solutions-as-a-service. Trust docHarbor with your document preparation, scanning, indexing, process management and storage needs. Then access your electronic documents online with our proven track record for rapid implementation, predictable price and performance, and powerful return on investment.

Delivering on our promise of excellence, docHarbor Solutions-as-a-Service offers – docHarbor Enterprise Information Capture, docHarbor Online, docHarbor Business Process Management and docHarbor Archive – all supported by docHarbor Professional Services.



docHarbor Enterprise Information Capture solves all of your document conversion problems – preparation, scanning, importing and indexing. We convert data on paper, film or in various digital file types into standard, non-proprietary output formats. This expedites data migration from legacy applications and enables back-file conversions so you can leverage your investment in systems and data.



docHarbor Online lets authorized users with web browser and image viewing software access, route and output documents via e-mail, print or fax from docHarbor's central digital repository over the Internet or intranets. Online provides document management capabilities so employees, business partners and even customers can accelerate business processes throughout the extended enterprise.



docHarbor Business Process Management gives companies the opportunity to standardize not just how documents are stored, but also how they are processed and moved from one task or job step to another. You can identify where the document processing bottlenecks are in your organization and then use docHarbor's services and tools to optimize them.



docHarbor Archive addresses longer-term business issues to protect you from disabling data loss, interruption of business and exorbitant legal costs and fines. Depending on how long your information needs to be preserved, docHarbor migrates your data across different storage media to make certain it is retrievable at any stage of its lifecycle.

CaseLogistix is now part of the Anacomp family



Anacomp has acquired CaseLogistix, a leading provider of evidence and litigation management solutions. CaseLogistix market-leading solutions allow legal teams to quickly collect, review and produce any amount and type of discovery information.

The addition of CaseLogistix, combined with Anacomp's docHarbor enterprise information capture solutions, business process management services and secure, high-speed scanning and conversion centers located across the U.S. and Europe, will provide law firms and corporate legal departments with one-stop access to the broadest evidence and litigation management solutions in the industry.

News

- Anacomp Acquires CaseLogistix. Enters Litigation Support Market
- Anacomp Names Howard Dratler as Chief Executive Officer
- docHarbor Keeps Current with Regulatory Compliance
- docHarbor Commitment to Accessibility and Universal Design
- docHarbor Announces docHarbor for Salesforce.com[®]
- Anacomp Acquires Imaging Acceptance Corporation
- docHarbor Provides Security You Can Count On
- docHarbor Wins Contract for the County of San Diego
- docHarbor Takes Scanning Beyond the Paperless Office
- docHarbor Supports Web Services



Howard Dratler
Anacomp's Chief Executive Officer



Testimonials

We [County of San Diego] are delighted to partner with Anacomp for the capture, management, delivery and preservation of important county records with the utmost focus on quality, security and privacy. This contract fulfills our immediate and long-term document capture needs for digital, paper and film-based records and accommodates our high-volume, back-file conversions requirements as well.

— County of San Diego



Conseco netted an ROI of \$410,000 in year one [with docHarbor]. Not only did it dramatically downsize its Chicago Print Center operation by printing 17 million fewer pages but it also radically cut mailing and distribution costs. Conseco's internal business operations are also more efficient. For instance, using the web portal to access data in the docHarbor archive, over 4,000 Conseco Bankers Life and Casualty salespeople retrieve commission statements online up to four days faster than in the past.

— Conseco, Inc.



A Focused Partner

Document and process management is docHarbor's core mission. We've developed best practices and technologies to provide unparalleled responsiveness, but we also adapt to our customers' existing processes and long-term business strategies. We deploy our services in weeks, host your solution on our premises or yours, or offer it under our brand or rebranded under yours. With a solution this agile and customizable, there should be no comparison.

Customer Satisfaction

We know our process works due to our constant measuring of key implementation components; including open communications and the high marks we receive. All of our docHarbor Project Managers are Project Management Professional (PMP[®]) certified, and docHarbor conversion and document management professionals are CompTIA[®] CDIA+ certified document management architects. There are no better qualifications in the industry.

Our satisfaction survey covers the following aspects of our implementation process: Project Management, Technical Expertise, Communications, Issue Resolution, Execution and Deliverables. Recent statistics from project surveys shows each of the categories averaging 4.5 or higher and our overall average exceeds the 4.0 goal by an impressive 4.56 rating.

Our high survey ratings, coupled with customer testimonials, are not only a testament to our proven implementation success formula, but to the dedication and results that our customers benefit from when they choose docHarbor.

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